



## WAUCHOPE COMMUNITY ARTS COUNCIL TICKET SALES

Wauchope Community Arts Council (WCAC) commenced a trial of online ticket sales in late 2015, as this is now the preferred option for some performers, and online technology provides a convenient way to purchase tickets.

Approximately 70% of tickets are available for purchase online, depending on the performance, with the remainder held at the door.

Given Wauchope Arts Hall is a small venue, it can be difficult to seat everyone and there is no reserved seating - this means seats are allocated on arrival, so please be on time.

Online ticket sales managed by WCAC are available at [www.trybooking.com](http://www.trybooking.com). Details for ticket sales managed by the artist or others will be provided in the performance listing on the WCAC website [www.wauchopearts.org.au](http://www.wauchopearts.org.au).

If the TryBooking website indicates a WCAC event is SOLD OUT, you can enquire how many tickets have been held for sale the door by sending a SMS message to 0429 854 733.

WCAC always strives to support members, particular those who regularly attend WCAC events, so if you experience any problems with online or door sales, please provide your feedback to us by email - [webmaster@wauchopearts.org.au](mailto:webmaster@wauchopearts.org.au).

### ONLINE TICKET SALES TERMS & CONDITIONS

1. Refunds - there are NO REFUNDS and NO EXCHANGES. All ticket sales are final.
2. Booking fee - a small fee (approx 30c per ticket) is charged by TryBooking for online ticket sales. There is no booking fee/charge for free events where tickets are made available online.
3. There is no Reserved Seating – seats are allocated on arrival. If you purchase more than one ticket and wish to sit together, you will need to arrive at the event on time.
4. Ticket holder details - please use your full name when booking tickets, so this can be cross-referenced with the list of pre-sold tickets at the door if required.
5. Ticket confirmation - your email address is used to send you the booking confirmation and tickets for you to print yourself.
6. Ticket validation - please be sure to bring your self-printed tickets to the event; a list of pre-sold ticket holders will also be available at the door.
7. Liability – WCAC is not liable for any loss or damage arising from the purchase of tickets. The additional booking fee is not negotiable or refundable and can be subject to change at TryBooking's sole discretion.
8. Reselling - tickets may not be offered for resale or used for other commercial purposes except with the express written consent of WCAC.
9. Agreement - submitting a ticket order online or purchasing at the door indicates your AGREEMENT to these terms and conditions.

### SECURITY

Event organisers reserve the right to evict any person who does not comply with hall hire terms and conditions, is involved in any illegal activity, is behaving in a manner that interferes with other patrons, causes damage, is disruptive or threatens the safety of other people on site.

More information: contact Krissa Wilkinson

Ph: 0429 854 733 / Email: [webmaster@wauchopearts.org.au](mailto:webmaster@wauchopearts.org.au).